

## Process for Retrieving Forgot Password.

If candidate forgets his/her Password, he/she should click on “Forgot Password” option.

The screenshot shows a login form titled "Login (Only for already registered candidates)". It includes fields for "Login ID/लॉगिन आयडी" and "Password/पासवर्ड (Kindly ensure safe custody of your password.)". Below these is a CAPTCHA image with the text "FIABK" and a "Refresh" button. A "Sign in To Account" button is also visible. At the bottom, the "Forgot Password?/पासवर्ड विसरलान?" link is circled in red, along with the "Forgot Username?/वापरकर्तानाव विसरलान?" link.

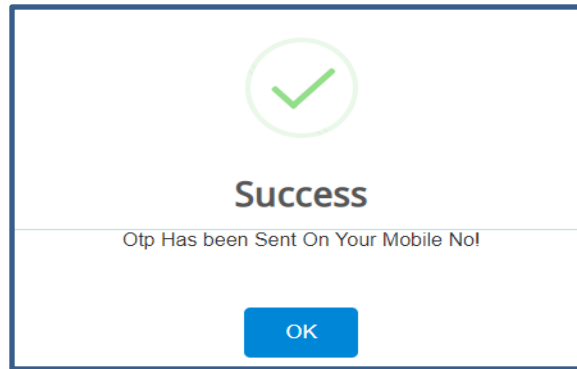
When click on Forgot Password, below screen will be displayed.

The screenshot shows the "Forgot Password" screen. It features a green checkmark icon and the title "Forgot Password". There are two input fields: "Username (For Login ID) / वापरकर्तानाव दाका" and "Captcha". A note specifies: "Note: Username should contain only alphabets and numbers and Username should be greater than 4 characters and less than 15 characters." The CAPTCHA image shows the text "GEDSR" with a "Refresh" button below it. At the bottom, there are three buttons: "Submit", "Cancel", and "Back To Login / लॉगिनकडे परत जा".

Candidate need to enter the below information.

1. Username (For Login ID):Enter Username
2. Need to enter displayed CAPTCHA.

Candidate needs to click on Submit button to process further, then below screen will be displayed:



When click on Ok, below screen will be displayed.

A form titled "Change Forgot Password" with a green checkmark icon. It contains three input fields: "Enter Otp :", "Enter New Password :", and "Enter Confirm Password :". A green note box provides password requirements: "Note: Password Length should be minimum 8 characters and maximum 20 characters. Password must contain atleast 1 UpperCase Alphabet, 1 LowerCase Alphabet, 1 Number and 1 Special Character." At the bottom, there are three buttons: "Submit / सबमिट करा" (green), "Reset / रीसेट करा" (red), and "Back To Login / लॉगिनकडे परत जा" (blue).

1. Enter OTP: Enter OTP which is received on your registered mobile.
  2. Enter New password: Enter New password you wish to keep.
  3. Enter Confirm password: Enter the same password.
- Candidate need to click on Submit to successfully change the Password.

